

QPSMR INSTALLATION

Installation file

The installation file will have a .msi or .xmsi file extension. Where there is a .xmsi file extension, you will need to rename it with a .msi file extension. It will have been given a .xmsi file extension as many mail programs block .msi as they are potentially dangerous.

The file may also be sent in a .zip file. If so, you will need to extract it from the .zip file and proceed as detailed above if it has a .xmsi file extension.

The name of the file will usually be *client_date.msi* where *client* is the client's name and *date* is the current date in ddmmyy format.

If you have already installed the same version to your computer, you will probably need to remove the previous installation. This can be found in the control panel; you will need to find the remove programs option. Its location varies with different versions of Windows, but can be easily located if you search on the Internet. This is usually necessary when you are installing the same version of QPSMR with a new expiration date for the licence.

System requirements

The software is intended for use on Windows XP or above. It may be installed on individual computers or on a server, although there are no major benefits installing on a server. You should only install the software as allowed by your licence agreement.

To install the file

You can launch the installation procedure by double clicking on the .msi file in Windows Explorer and choosing the Run option. You are advised to use the standard installation.

Additional installations

If you are licensed to use QPSMR CATI, you will have another installation for Telin. Installation will be similar to above.

Under the terms of your QPSMR licence, you may download and install Reflect and MR Input without paying any further licence fees. You may also distribute Reflect and MR Input to your customers, internal staff or suppliers.

Still need help?

For further help, please contact MRDC's technical support